

DELIVER EXAMS ON BASE

Offer IT Credentials to Service Members at Your Test Center



Deliver exams from these leading organizations:

Adobe®

Cisco®

Citrix®

CompTIA®

VMware®

...and many more!

Become a Pearson VUE® Authorized Test Center

Pearson VUE works with leading credentialing organizations to offer a wide variety of professional, academic, and IT exams to Service members. You can easily add Pearson VUE exams to your existing testing center offerings, giving Service members more opportunities to advance in the career of their choice.

Benefits for Installations and DANTES Test Sites:

- Testing software is easy to use and install.
- Service members stay on the installation to test.
- Computer-based exam delivery offers additional convenience:
 - No ordering or inventory of paper exams.
 - No waiting on score reports.
 - No paper trail.

Benefits for Service Members:

- Service members can conveniently test where they live, serve and train.
- Credentials may qualify Service members to obtain a promotion in their military careers.
- Service members can earn respected professional and IT industry credentials—fully recognized in both government and civilian careers.
- Funding for credentials may be available through government-sponsored initiatives, such as the Montgomery GI Bill Benefits, the Military Spouse Career Advancement program, and many others.



PearsonVUE.com/gov

DoD@Pearson.com

800.247.8719

FREQUENTLY ASKED QUESTIONS

How do I begin testing with Pearson VUE?

Simply email your request to DoD@Pearson.com. The required documentation and Hardware Requirements form will be emailed to you for review. When your documentation is received, an installation kit will be shipped to your location.

What are the requirements for the testing area?

Any distraction-free location (such as an enclosed area or classroom) equipped with at least two computers and access to the Internet can be established as a temporary or permanent test center. No dedicated hardware is necessary. Hardware requirements can be located at PearsonVUE.com/PVTC/technical_reqs.pdf.

How does data transfer happen? How do I connect with you?

The Pearson VUE system utilizes the speed, reliability and cost-effectiveness of the Internet to register candidates, download exams and transmit results.

"We fully expect to see the testing program grow as word of our capabilities spreads."

*– Carl Frenz
Director, Base Training and Education Services
NTC - Yokota AFB*

What exams can I deliver as a Pearson VUE® Authorized Test Center?

A complete list of IT, academic, and professional exams available through military Pearson VUE® Authorized Test Centers can be found at PearsonVUE.com/military/exams.

How does Pearson VUE certify an administrator to proctor at my military installation or education center?

Each location is responsible for providing adequate proctoring. A self-paced PowerPoint training presentation is available on the Pearson VUE Support Services website. Once training is completed, the administrator must take and pass a no-cost, open-book exam on a Pearson VUE test delivery workstation at your center.

How are exam fees processed?

All fee transactions are handled by the Pearson VUE software. There are two forms of payment—credit card or voucher.

What is a voucher?

How do the commands purchase them?

A voucher is a payment code used for exam fees. Request a quote at DoD@Pearson.com, contact the Pearson VUE voucher store at 1-800-869-4101 or complete an online secure order form at PearsonVUE.com/military/vouchers.

"The Pearson VUE military program is easy to use and an outstanding asset to get soldiers certified. I think that every installation or major command should have a Pearson VUE testing center available."

*– MSG Jones
USA 501st SBDE S-6 NCOIC*

Who determines the price of the tests?

Each testing organization decides the price of its exams.

What is the DoD Directive 8570.01?

The DoD 8570.01 identifies the certifications mandated by the Directive's enterprise-wide certification program. For more detailed information visit PearsonVUE.com/military/8570.

What if I need help?

Does Pearson VUE provide any support?

Our friendly and knowledgeable Pearson VUE Support Services team is available 24 hours a day, 7 days a week to help guide you through any issues that may arise. In addition, you have the ability to report and check the status of site incidents, schedules and history at any time through the Pearson VUE Support Services website.